
PROVIDER BULLETIN

WEB AUTHORIZATION SYSTEM SCHEDULED DOWNTIME

FRIDAY JULY 7th 6pm – MONDAY JULY 10TH 7am

The web authorization system is scheduled to be down next weekend, please review this bulletin to learn how the move will affect your office.

System Unavailable next Weekend

The system will go down Friday July 7th at 6pm and come back up no later than Monday July 10th at 7am.

How will this affect your office?

If you work on the weekend between Friday night and very early Monday morning, you will need to hold web referral submissions and send them in on Monday after 7am.

As an alternative, you may fax the referral in during the system downtime.

Claims & Medical Management Department Contact Numbers:

Phone: (800) 874-2091

UM Fax: (800) 874-2093

If you have any questions, please contact Provider Relations at 818-265-0800