
PROVIDER BULLETIN

~ Well Woman Exam Reimbursement Process ~

Preferred IPA of California pays claims for annual well woman preventive health care exams which include a cervical cancer screening with a pap smear, a breast cancer screening with a mammogram or mammogram referral, and Chlamydia screening.

Providers eligible for reimbursement include:

- Non-OB/GYN Primary Care Physicians (PCP) will be reimbursed for services provided to their assigned members.
- OB/GYN PCP's will be reimbursed for services provided to members not assigned to the OB/GYN PCP
- Contracted OB/GYN specialists will be reimbursed for services provided to Preferred IPA members

Requirements for Reimbursement

1. Reimbursement is a case rate for a complete well woman exam with the following components when medically appropriate: a cervical cancer screening, Pap smear, breast cancer screening, mammogram (or mammogram referral), and Chlamydia screening.
2. To ensure appropriate reimbursement, claims should be billed with one code from each category A, B, and D in the following table.

Category	Codes
A. Well Woman CPT Codes	New Patient: 99384, 99385, 99386, or 99387 Established Patient: 99394, 99395, 99396, 99397
B. Well Woman Screening Exam/ Pap Smear ICD-10 Codes	Z01.411, Z01.419, Z12.4, Z01.42, Z12.72
C. Mammogram ICD-10 Codes	Z12.31, Z12.39
D. Chlamydia Screening ICD-10 Codes	Z11.8

- Claims which do not have a code from category C will be payable at the case rate if the member has been referred for a mammogram (women within appropriate age range)
- Charges for lab component of the pap smear are billable by the IPA's contracted laboratory only
- Claims missing a code from A, B or C (with no outside mammogram referral) are not payable.

If you have any questions, please contact Provider Relations at (818) 265-0800.

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