
PROVIDER BULLETIN

~ Annual Claims Settlement Practices Notification ~

This notice is to serve as Preferred IPA's annual notice of Claims Settlement Practices. Regulations require IPAs and Medical Groups that are delegated for claims processing to provide fee schedule and payment methodology information to contracted providers.

Preferred IPA provides access to claims processing guidelines, fee schedule, and other information via our web site:

<http://www.preferredipa.com/>

Simply go to www.preferredipa.com and click on the “**Providers**” button at the top of the page or go directly to the following website address for our claims processing guidelines, fee schedule, and other information:

<http://www.preferredipa.com/claims>

You will find access to a variety of helpful documents and links, which you may view on-line, print, or download at your convenience.

These include:

- Provider bulletins
- Fraud Training
- Claims Payment Guidelines, including fee schedule information
 - Medi-Cal and Medicare fee schedule links
 - Claims Submission Requirements
 - Provider Dispute Resolution Instructions
 - Other helpful claims information such as links to the Medi-Cal claims manuals
 - National Correct Coding Initiative Edits

If you have any questions, please contact Provider Relations at (818) 265-0800.